



Leading Process Excellence

Program Overview

“Welcome to the Lean Simulation! We are happy to have you on board as part of the team. I have to mention that we seem to be having some problems with throughput. We start off well enough; however, by lunch we seem to fall behind, and by the end of the day it is such a disaster! I’m sure you’ll have some ideas on how we can improve the way things work around here.”

Challenging times call for methods that make better use of existing resources. Lean will be introduced as a proven technique to identify and eliminate sources of waste, bring suppliers and customers closer together, and continuously improve flow and throughput. This technique leads to higher levels of customer satisfaction, increased efficiency, and a greater competitive advantage.

We will present Lean concepts for assessing and improving the process and you will apply those principles within a process simulation activity.

Program Objectives

Participants will be able to:

- Explain process improvement and Lean concepts and their applications.
- Formulate specific action plans utilizing Lean concepts.
- Identify opportunities for the application of Lean in their function to improve flow and outcomes.